



# COVID-19 MEASURES TAKEN BY CAMPING LA NORIA

## CAMPING GENERAL

- Safety distances marked in closed spaces.
- Constant cleaning and disinfection.
- Protective screen in Reception.
- Use of mask by all Camping staff.

## REGARDING MAXIMUM CAPACITY

- For greater control of capacity, visits are allowed with 24-hour notice and a maximum of 6 people per pitch, never exceeding the capacity of 6 people per pitch.

## PERSONAL RESPONSIBILITY

- **We remind you that the use of the face mask is mandatory outside the pitch for those over 6 years old regardless of whether the safety distance is maintained.**
- If a client has symptoms of Covid-19, them and ALL his family unit must remain in his plot or bungalow and notify the reception immediately:
  - Symptoms:
    - Fever
    - Dry cough
    - Shortness of breath
    - General discomfort
- We can assist you all 24 hours of the day, by phone through 977640403 (from 8:00 a.m. to 10:00 p.m.) and 620309509 (from 10:00 p.m. to 8:00 a.m.).

## RECEPTION

- Hydroalcoholic gel dispensers.
- Safety distance signaling and protective screen.
- Card payment recommendation.
- One person per family in Reception.
- Prioritization to phone service to avoid crowds.

## SANITARY BLOCKS

- The cleaning and disinfection protocol has been adapted to the Covid-19 regulation. The products and virucidals used are approved by the authorities and the cleaning frequency has been increased.
- Hydroalcoholic gel dispensers at the entrance of the toilets and soap dispensers.
- Route directions to avoid crowding.

- Recommend the use of appropriate footwear in showers.
- The use of sinks will be limited and those necessary to ensure the safety distance will be blocked.

## BAR – RESTAURANT

- Limited capacity.
- Hydroalcoholic gel dispensers.
- Security distance between tables.
- Digital menu via QR code.
- Take Away service.
- Tables and chairs distribution made exclusively by Restaurant staff to control the distance between tables.

## LODGINGS

- Cleaning and disinfection with approved products and virucidals at the end of each stay.
- Anti-viral nebulizer spray (Airborne disinfection) after cleaning.
- Quilt and blanket removal for security (available at reception if needed).
- All bedding and other textiles is washed by an external laundry company at high temperature.
- Keys handed in a one-use disinfected disposable bag.
- The television and air conditioning controls will be disinfected and will be kept in a plastic bag.
- Reservations canceled for reasons related to the Covid-19 without any penalty.

## MINI-CLUB

- Security distance between tables.
- Limited capacity.
- Hydroalcoholic gel and soap dispensers.

## CHILDREN'S PARKS

- They will be disinfected daily and will have a reduced capacity indicated by a sign at the entrance
- Hydroalcoholic gel dispensers at the entrances.
- Parents must ensure that minors respect the safety distance.

## OTHER SERVICES

- Hydroalcoholic gel dispensers at the entrance of the supermarket.
- Hydroalcoholic gel dispenser at the entrance to the laundry room.
- All the camping services will comply with the measures dictated by the health authorities.